

# Md. Jahurul Islam

Healthcare Facility Management Professional



## Career Objective

Seeking a dynamic management career in a prestigious healthcare institution, aspiring for continuous advancement and greater roles.

## Career Summary

With over six years of experience in Healthcare Facility Management, I bring a versatile skill set to the field. My expertise spans quality assurance, laboratory operations, healthcare expansion, startup establishment, and procurement management. I am adept at providing leadership in medical services, conducting root cause analysis, and ensuring employee engagement. My problem resolution abilities, innovative solutions, and molecular biology expertise enable me to excel in areas such as RT-PCR testing, training, and workflow optimization. I am skilled in digital record-keeping and maintain a strong focus on biosafety and biosecurity compliance, ensuring the highest standards of healthcare facility management.

## Job Experience

**Chief Operating Officer, Team Leader - Laboratory** (May 2022 - Continue)  
Perlov-Kent-Malanca-Saadiq-Medison Medical Services Ltd.

### Core Functions:

- Oversee medical center operations and ensuring top-tier laboratory quality.
- Proficiently managing healthcare facilities with a sharp focus on quality.
- Ensure top-tier laboratory quality, compliance, and operational efficiency.
- Lead & expand medical center operations to meet healthcare demands.
- Establish medical centers from the ground up in Dhaka, Bangladesh.
- Maintain high standards in laboratory services and quality assurance.
- Oversee the day-to-day functioning of medical centers for excellence.
- Address challenges, such as quality issues, and tackling corruption.
- Expand healthcare facilities to meet the needs of the community.
- Manage the procurement of essential technical equipment and resources.
- Addressing employee apathy and fostering a motivated work environment.
- Conduct root cause analysis to identify and resolve underlying issues.
- Enhance healthcare quality and efficiency through leadership and innovation.

### Achievements:

- Established five medical centers in Dhaka, Bangladesh, from the ground up.
- Overcame challenges like quality issues and equipment shortages effectively.
- Maintained high-quality standards in four operational medical centers.
- Spearheaded the setup of a Medical Center from the primary level.
- Conducted root cause analysis to address complex problems efficiently.
- Improved employee engagement and addressed issues related to corruption.
- Achieved sustainable growth in patient satisfaction & trust-building initiatives.
- Successfully managed a team in a dynamic and challenging healthcare environment.
- Implemented innovative solutions for quality enhancement in medical services.

## Contact Info

- +880 1986891244
- [jahurulislam4883@yahoo.com](mailto:jahurulislam4883@yahoo.com)
- [www.linkedin.com/in/md-jahurul-islam-ht-bd-](https://www.linkedin.com/in/md-jahurul-islam-ht-bd-)
- 189, west Agargaon, Dhaka

#Dubai Health Authority (eligibility ID: 76953374)

## Great Achievements

- Successfully establishment and Accreditation from GHC for four different Medical Centre.
  - 1) Perlov (GCC code 05/01/74)
  - 2) Kent (GCC code 05/01/62)
  - 3) Saadiq (GCC code 05/01/76)
  - 4) Malanca (GCC code 05/01/66)

## Educational Info

- B.Sc. in Medical Laboratory  
University of Dhaka  
Year: Appeared
- Diploma in Medical Laboratory  
State Medical Faculty of Bangladesh  
Year: 2016

## Skill

- Leadership
- Communication
- Time Management
- Negotiation
- Prioritization
- Problem Solving
- Organization

## Job Experience

**Medical Laboratory Technologist** (Feb 2020– Sep 2022)  
National Institute of Laboratory Medicine & ref.

### Achievements:

- Conducted 1,000,000 COVID-19 tests with precision and efficiency.
- Led as shift in-charge at Dhaka Airport for Emirates operations.
- Specialized in molecular biology for accurate COVID-19 diagnosis.
- Utilized QuantStudio 5 and 7500 Fast RT-PCR machines for testing.
- Contributed to public health through extensive virus detection efforts.
- Processed 3,000 samples as a central lab for suspected COVID-19 cases.

**Medical Laboratory Technologist** (Dec 2017 – Mar 2020)  
Medinova Medical Services Ltd.

### Achievements:

- Trained new staff, ensuring seamless workflow & maintaining high standards.
- Enhanced lab efficiency, reducing turnaround times by 15% through process optimization.
- Implemented strict quality control measures, achieving 99% accuracy in test results.
- Spearheaded the transition to digital record-keeping, improving data accessibility & security.

**Medical Laboratory Technologist** (Dec 2016 – Sep 2017)  
Dhaka Community Hospital Trust

## Training, Workshop & Course

- Negotiation, Leadership and Diplomacy from Best Diplomats
- Biosafety & Cell Culture Techniques for Advance Research from CARS, University of Dhaka
- Biosafety and Biosecurity Guidance from BBS
- Industrial Engineering and Lean Manufacturing from iArt-BKMEA
- Social Enterprise: Create Impact without Borders from BD Students Union Malaysia
- RT-PCR Detection Technology from DGHS
- Time Management from Ghouri Learning
- Graphic Design from PLDS

## Area of Expertise

- Healthcare Facility Management
- Quality Assurance
- Laboratory Operations
- Healthcare Expansion
- Startup Establishment
- Procurement Management
- Leadership in Medical Services
- Root Cause Analysis
- Employee Engagement
- Problem Resolution
- Innovative Solutions
- Molecular Biology Expertise
- RT-PCR Testing
- Training & Workflow Optimization
- Digital Record-Keeping
- Biosafety & Biosecurity Compliance

## Computer

- MS Word : Good
- MS Excel : Excellent
- PowerPoint: Adroit

## Language

- Bengali: Proficient
- English: Fluent
- Arabic: Good

## Personal Info

Birth: 22<sup>nd</sup> September, 1996  
Nationality: Bangladeshi  
Passport : EH0749516